



National Provider ID (NPI) Frequently Asked Questions

Q: Will ClearConnect continue to require the ClearConnect Trading Partner ID?

A: ClearConnect will continue to require the Trading Partner ID on transactions. The Trading Partner ID is a routing identifier for submitters/receivers, rather than a provider identifier.

Q: What is the date we are allowed to send both NPI and Legacy provider numbers on transactions?

A: ClearConnect can accept both NPI and Legacy identifiers now.

Q: What is the date we are allowed to send either NPI or Legacy provider numbers on transactions?

A: You should contact each Payer to determine the date they will be accepting NPI without a Legacy provider number.

Q: What is the date NPI will appear on Payer Edit Reports?

A: You should contact each Payer to determine the date they will begin sending NPI on their reports.

Q: Will Provider legacy numbers continue to appear on ClearConnect reports?

A: If you send your Provider legacy number in the first REF segment of the 2010AA loop, it will appear on ClearConnect's Clearinghouse Report. If you send your Trading Partner ID in the first REF segment of the 2010AA loop, the Trading Partner ID will appear on the ClearConnect report.

Q: Will you follow the WPC Implementation Guide, regarding the segment/element requirements for NPI?

A: ClearConnect will continue to perform compliance checking based on version 00401A1 HIPAA implementation guides.

Q: Are our clients required to register their NPI with ClearConnect and Payers?

A: Providers should register their NPIs with ClearConnect. Providers should use the standard registration update process outlined on the ClearConnect web site to communicate their NPI to ClearConnect. Providers should work with their Payers to determine how to register their NPIs with each Payer.



Q: What is a Type 1 NPI vs. a Type 2 NPI?

A: A Type 1 NPI is one that is assigned to a provider who is an individual, and a Type 2 NPI is one that is assigned to a provider that is an organization such as a corporation or business. ClearConnect is expecting the NPI you will use to bill payers.